



60163 TORNADO

New Steam for the Main Line

TORNADO DRIVING EXPERIENCE

Booking Terms & Conditions

1. Booking and participation

The Tornado Steam Traction Ltd Driving Experience is available to participants aged **18 years or over**. By booking, you confirm that you have read and understood these Terms and Conditions and the participant safety information provided with your booking.

Participants must be reasonably fit and able to safely take part in the experience. You must be able to board and leave the locomotive without assistance, stand and walk unaided within the cab/footplate area, and hear and understand instructions in a noisy railway environment. If you have a mobility difficulty, medical condition, hearing or eyesight difficulty, learning difficulty, or other support requirement, please contact the Tornado Steam Traction Ltd **before booking** so that suitable arrangements can be discussed.

2. Safety

The experience takes place in a working railway environment and involves hazards including moving railway vehicles, machinery, hot surfaces, steam, hot water, fumes, noise and uneven surfaces. Participants must follow all instructions given by the Tornado Steam Traction Ltd and their instructor at all times. The instructor remains responsible for the safe operation of the locomotive.

Participants must not attend under the influence of alcohol or drugs that could affect concentration or safe participation. The Tornado Steam Traction Ltd reserves

the right to refuse participation where, in the opinion of the Tornado Steam Traction Ltd or supervising instructor, a participant is not fit or able to participate safely. No refund will normally be due where participation is refused for these reasons.

3. Clothing and equipment

Participants must wear stout shoes or boots suitable for a working railway environment. Open-toed footwear, sandals, high heels and lightweight trainers are not suitable. Overalls and high-visibility clothing will be provided where required. Nylon or polyester overalls must not be worn on the steam locomotive footplate. Suitable gloves will be provided where required.

4. Arrival and late attendance

Participants must arrive at Darlington Locomotive Works **at least 30 minutes before** their scheduled experience. This allows time for registration, changing and the safety briefing. If you are delayed or unable to attend, please contact the Tornado Steam Traction Ltd as soon as possible. Failure to attend without contacting us may result in the loss of your experience.

5. Cancellations and refunds

Bookings may be cancelled for a **full refund provided at least 4 weeks' notice** is given before the booked experience date. Cancellations made less than 4 weeks before the experience date are not normally eligible for a refund.

6. Changing your date

You may change your booking to another available date **free of charge up to 21 days before** your booked experience. Date



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changes requested less than 14 days before the experience may not be possible and are at the discretion of the Tornado Steam Traction Ltd.

7. Changes by the Tornado Steam Traction Ltd

The Tornado Steam Traction Ltd reserves the right to alter, postpone or cancel an experience where necessary, including for operational, engineering, railway, weather or safety reasons. Where the Tornado Steam Traction Ltd cancels an experience, an alternative date will normally be offered. If no suitable alternative can be provided, the Tornado Steam Traction Ltd will arrange an appropriate refund.

8. The experience

The experience normally lasts approximately one hour on the footplate/cab, shared with one other participant, with driving undertaken under the direct supervision and instruction of an experienced driver. The exact experience may vary according to operational and safety requirements. Participants must not operate any control or equipment unless specifically instructed to do so.

9. Guests and photography

Guests are welcome but must remain in areas designated by Tornado Steam Traction Ltd staff and follow all instructions. Please contact us in advance if you intend to bring more than three guests. Photography is permitted where it can be carried out safely and without interfering with railway operations.

10. Certificate and qualification

Participants will receive a certificate commemorating their experience.

Completion of the experience does **not** qualify a participant as a steam locomotive driver, fireman, diesel locomotive driver or railway operating employee.

11. During the experience

If you feel unwell or unable to continue, you must immediately tell your instructor, locomotive crew or course host. The safety of participants, staff, volunteers and the public takes priority over the continuation of the experience.

12. Acceptance of terms

By completing your booking, you confirm that you accept these Terms and Conditions and agree to comply with all safety instructions issued by the Tornado Steam Traction Ltd and its representatives.